

Dear MEPA customer service,

Please contact me regarding the following after-sale service request.

Customer	Form of address	
	First name name *	
	Company	
	Street No. *	
	Postal Code Town *	
	Country *	
	Telephone Mobile *	
	Fax	
	E-Mail	
	I am *	Wholesaler Plumber Private customer Commercial customer Other: _____

Plumber If not identical to customer	Company *	
	Contact Person *	
	Street No. *	
	Postal Code Town *	
	Country *	
	Telephone Mobile *	
	Fax	
	E-Mail	

Product/s in need of service	Quantity *	
	Product *	
	(description, art.-no. date of installation, etc)	
	Reason for complaint *	

Place of installation	Street No. *	
	Postal Code Town *	
	Country *	
	Contact person *	
	Telephone Mobile *	
	Fax	
	E-Mail	

Place | Date

Customer Signature

Important: In case this complaint is not justified, i.e. MEPA is not liable according to the General Business Terms and Conditions, the costs incurred by this service, will then be charged to the customer. Fields marked with* are mandatory. Without this information, the service message cannot be taken care of.